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**Latimer, Becky**

**From:** Latimer, Becky  
**Sent:** Monday, March 23, 2020 9:28 AM  
**To:** [REDACTED]  
**Subject:** 2019-290-WS

Dear Domenica

Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at [www.psc.sc.gov](http://www.psc.sc.gov).

- Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can follow the individual Docket at the link listed below:

Docket No. 2019-290-WS - Application of Blue Granite Water Company for Approval to Adjust Rate Schedules and Increase Rates <https://dms.psc.sc.gov/Web/Dockets/Detail/117247>

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,  
Becky Latimer

**Latimer, Becky**

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**From:** Easterling, Deborah  
**Sent:** Thursday, March 19, 2020 4:05 PM  
**To:** Latimer, Becky  
**Subject:** FW: [External] Blue granite water company

-----Original Message-----

**From:** Domenica Dillulio  
**Sent:** Thursday, March 19, 2020 4:04 PM  
**To:** PSC\_Contact <Contact@psc.sc.gov>  
**Subject:** [External] Blue granite water company

Hello my name is Domenica Dillulio I live in the foxwood subdivision in fort mill South Carolina. I have lived in my home fort 24 years now, I raised my three children in the same house. My husband passed away three years ago and my children are all grown and living on their own, I live in my house alone, I work full time five days a week so I'm only home two full days a which is why I am inclined to send out this email in regards to blue granite water company and their outrageous fees and charges. My average bill is usually about 115.00 monthly which for a single person living in the house is pretty high compared to friends and family's monthly bills who live outside of this neighborhood. Aside from having to pay so much for my water and sewer service every month being on a fixed income, my November bill was almost 100.00 more than all previous ones. It is difficult enough to pay 115.00 a month for water but you can imagine my shock when November bill arrived and it was almost 100.00 more, I immediately started calling the company and always got an automated service until finally after many attempts and much frustration I was able to speak to a human and was told they would send someone to check my meter, I was told the meter was fine and I had no choice but to pay the whole amount or have my water service turned off! I know I am not the only one in this development that has had issues with company, their lack of customer service and exorbitant fees and now on top of that they are trying to raise the rates even more! This is appalling and I hope and pray that you will not allow this company to take advantage of the residences of our community! Please be our advocate in this matter! Thank you for any and all you can do to help us.  
Domenica Dillulio Sent from my iPhone